

## SECTION 1 – PRESENTATION OF THE COMPANY

### 1.1 – PRESENTATION OF THE COMPANY

Italia Lavoro S.p.A. is a joint-stock company, set up in 1997 in compliance with a Directive of the President of the Council of Ministers and is owned entirely by the Ministry of Economics and Finance. Under Art. 30 of Law 448/01 Italia Lavoro S.p.A. operates on behalf of the Ministry of Labour and Social Policies to promote and manage actions concerning employment measures and technical assistance to the public employment services. Italia Lavoro is based in Rome, it has a network of local units, based in the various Italian regions, and a Representative Office in Brussels.

### 1.2 – ACTIVITY OF THE COMPANY

Italia Lavoro offers technical assistance to the Italian Ministry of Labour in the implementation of active labour policies and national programmes. Furthermore it supports the Ministry of Labour in the realization of international partnerships and projects through participation in the European programmes on labour policies and on the modernisation of Public Employment Services. It carries out activities and projects to reduce long-term unemployment, to foster placement of disadvantaged categories in the labour market, to support the re-training of dismissed workers and to improve job matching. It offers technical assistance to the development of public employment services and to improve knowledge on European best practices in the field of labour policies and employment services.

### 1.3 – KEY PROJECTS/KNOWLEDGE AREAS

1. *SPINN* – National Employment Services Network, implemented on behalf of the Ministry of Labour and financed by the ESF. The goal is to raise the standard level of employment services and jobcentres throughout the country
2. *Borsa Nazionale Continua del Lavoro* – National job matching system, implemented on behalf of the Ministry of Labour, to improve services both to jobseekers and employers, and to make employability measures more effective through the creation of a national system to support labour mobility.
3. *P.A.R.I. – Programma d’Azione per il Re-Impiego di lavoratori svantaggiati*. Implemented on behalf of the Ministry of Labour, this field of activity aims at the creation of projects to support the placement of “public workers” (LSU) and carry out actions for the outplacement of disadvantaged workers, such as long-term unemployed, over 45. It aims also at the creation of new enterprises, service companies. Furthermore this area of activities aims at the dissemination of methodologies and tools that have proved to be efficient for the solution of corporate crises, to reduce dismissals and unemployment social consequences at local level.
4. *South-North-South Project*. Implemented on behalf of the Ministry of Labour, this project is carried out at regional level, to improve mobility of workers from the southern regions of Italy to the north, in order to develop their skills by means of training on the job. The project, in turn, aims at supporting the return of these skilled people to their place of origin with a view to establish new business initiatives.
5. ICF - International Classification of Functioning, Health and Disease. This is the World Health Organisation’s framework for health and disability. The project aims at the implementation of an ICF training program and at the experimental application of the ICF to placement of disabled.

### 1.4 – INTERNATIONAL PARTNERSHIPS

**Memberships:** ASFOR; LEED; EURIDEES

**Partnerships:** ANPE (FR); AFPA (FR); JOBCENTRE PLUS (GB); INEM (SP)

## SECTION 2 – SELECTED INTERNATIONAL EXPERIENCES

COUNTRY	PROJECT	DATE	FUNDING AGENCY
<b>ROMANIA</b>  <b>Partners:</b> Ministero del Lavoro e delle Politiche Sociali (IT); Italia Lavoro (IT); Veneto Lavoro (IT); JobCentrePlus North East Region (GB)	<b>General objective</b> is the creation of the continuous training system and the set up of the National Training Centre for National Employment Agency's own personnel. <b>Main Activities:</b> <ul style="list-style-type: none"> <li>- NAE's organizational and training needs analysis</li> <li>- Analysis of European good practices, particularly referring to PES training systems</li> <li>- Design of NAE's own continuous training system and Delivery of training courses for NAE's trainers, managers and PES staff</li> <li>- Support to the set up of the National Training Centre</li> </ul>	<b>FROM</b> 07/2004 <b>TO</b> 03/2006	PHARE
<b>ARGENTINA</b>  <b>Partners:</b> Italia Lavoro (IT); ILO (International Labour Organization)	<b>General objective</b> is to deliver technical assistance to the Argentinean Ministry of Labour to support employment growth. <b>Main Activities:</b> <ul style="list-style-type: none"> <li>- Quantitative and qualitative analysis of local labour market and Draw up of operational plan for regional departments of MOL</li> <li>- Technical assistance for entrepreneurship development , dissemination of new technologies and Assistance in the development of cooperation between Italian and Argentinean SMEs;</li> <li>- Draw up of agreements between Universities and research centers in Italy and Argentina;</li> <li>- Technical assistance to the Ministry of Labour for drafting active labour policies and organization of public employment services (PES); Training of public managers and PES staff</li> </ul>	<b>FROM</b> 04/2004 <b>TO</b> 03/2007	Ministero Affari Esteri (Italian Ministry of Foreign Affairs)
<b>URUGUAY</b>  <b>Partners:</b> Italia Lavoro (IT); ILO (International Labour Organization)	<b>General objective</b> is to deliver technical assistance to the Uruguayan Ministry of Labour to draw active labour policies and programmes. <b>Main Activities:</b> <ul style="list-style-type: none"> <li>- Local development analysis, definition of real potential of new enterprises; Assistance in the draft and start up of entrepreneurial projects (SMEs)</li> <li>- Training of personnel to provide innovative services to enterprises and labour market</li> <li>- Technical assistance to the Ministry of Labour for drafting active labour policies and organization of public employment services (PES); Training of public managers and PES staff</li> </ul>	<b>FROM</b> 12/2004 <b>TO</b> 12/2007	Ministero Affari Esteri (Italian Ministry of Foreign Affairs)
<b>ITALY / SPAIN</b> <b>Partners:</b> Ministero del Lavoro (IT); Italia Lavoro (IT); Ufficio delle Consigliere di Parità (IT); Rai Radio Televisione Italiana (IT); ASCAI – Associazione Comunicatori di Impresa (IT); Employment and Training Corporation (MT); Commission for Equal Opportunities (MT); INEM (SP); ANPE (FR); CITTA' DEI MESTIERI.	<b>General objective</b> is to promote gender equality in the workplace, through the development of action plans for operators in the fields of communication and mass media. <b>Main Activities:</b> <ul style="list-style-type: none"> <li>- Organization of 2 seminars for experts in the field of equal opportunities and of communication, mass media</li> <li>- Organization of 1 public event for the dissemination of guidelines and action plans for communication / mass media operators to promote gender equality in the workplace</li> </ul>	<b>FROM</b> 07/2004 <b>TO</b> 12/2005	European Commission (VP/2003/32)
<b>TUNISIA</b> <b>Partners:</b> Italian Ministry of Labour; ATE Agence Tunisienne pour l'Emploi (Tunisia); Italia Lavoro (IT); Veneto Lavoro (IT); Lombardia Lavoro (IT); Coldiretti (IT); Private Companies (IT);	<b>General objective</b> is to improve management of immigration flow through the creation of professional files for incoming workers. <b>Main Activities:</b> <ul style="list-style-type: none"> <li>- Creation of a professional resume for Tunisian workers willing to work in Italy and Database with 1200 Tunisian workers; Assistance to employers in the selection of Tunisian workers.</li> <li>- Italia Lavoro's web area dedicated to job matching between Italy and origin country with creation of a database of selected workers during the experiment in Tunisia.</li> </ul>	<b>FROM</b> 11/2003 <b>TO</b> 09/2004	